# Management Information Systems, 15TH ED. MANAGING THE DIGITAL FIRM

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### Chapter 13: Building Information Systems

## Learning Track 1: Unified Modeling Language

Object-oriented development can be used to improve system quality and flexibility. A number of techniques for the analysis and design of object-oriented systems have been developed, but the Unified Modeling Language (UML) has become the industry standard. UML allows system builders to represent different views of an object-oriented system using various types of graphical diagrams, and the underlying model integrates these views to promote consistency during analysis, design, and implementation.

Table 12-1 provides an overview of UML and its components. "Things" are objects and "structural things" allow system builders to describe objects and their relationships. UML uses two principal types of diagrams: structural diagrams and behavioral diagrams.

UML Category	UML Elements	Specific UML Details
Things	Structural Things	Classes
		Interfaces
		Collaborations
		Use Cases
		Active Classes
		Components
		Nodes
	Behavioral Things	Interactions
		State Machines
	Grouping Things	Packages
	Annotational Things	Notes
Relationships	Structural Relationships	Dependencies
		Aggregations
		Associations
		Generalizations
	Behavioral Relationships	Communicates
		Includes
		Extends
		Generalizes
Diagrams	Structural Diagrams	Class Diagrams
		Object Diagrams
		Component Diagrams
		Deployment Diagrams
	Behavioral Diagrams	Use Case Diagrams
		Sequence Diagrams
		Collaboration Diagrams
		Statechart Diagrams
		Activity Diagrams

 TABLE 12-1
 An Overall View of UML and Its Components: Things, Relationships, and Diagrams

Structural diagrams are used to describe the relationships between classes. One type of structural diagram is called a class diagram. It shows classes of employees and the relationships between them. The terminators at the end of the relationship lines in this type of diagram indicate the nature of the relationship. Generalization is a relationship between a general kind of thing and a more specific kind of thing. This type of relationship is sometimes described as a "is a relationship." Generalization relationships are used for modeling class inheritance.

Behavioral diagrams are used to describe interactions in an object-oriented system. Figures 12-1 and 12-2 illustrate two types of behavioral diagrams: a use case diagram and a sequence diagram.



### FIGURE 12-1 A UML Use-Case Diagram: Credit Card Processing

Use case diagrams model the functions of a system, showing how objects interact with each other and with the users of the system. Illustrated here is a use case diagram for credit card processing that was created with SmartDraw software.

A use case diagram shows the relationship between an actor and a system. The actor (represented in the diagram by a stick figure) is an external entity that interacts with the system, and the use case represents a series of related actions initiated by the actor to accomplish a specific goal.

Several interrelated use cases are represented as ovals within a box. Use case modeling specifies the functional requirements of a system, focusing on what the system does rather than how it does it. The system's objects and their interactions with each other, and with the users of the system, are derived from the use case model.





Sequence diagrams describe interactions among classes in terms of the communication between objects (messages) during a specified period of time. Illustrated here is a sequence diagram for a Web page interacting with a database that was created with SmartDraw software.

A sequence diagram describes the interactions among objects during a certain period of time. The vertical axis represents time, whereas the horizontal axis represents the participating objects and actors. Boxes along the top of the diagram represent actors and instances of objects. Lateral bars drop down from each box to the bottom of each diagram, with interactions between objects represented by arrows drawn from bar to bar. The sequence of events is displayed from top to bottom, with the first interaction at the top and the last at the bottom of the diagram. Sequence diagrams are used in system design to derive the interactions, relationships, and operations of the objects in the system.

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